

Change the way you work. High-speed broadband access for businesses and home offices.

Broadband for your business



Demon RSL Broadband 2+ from THUS can help to drive your business forward, by changing the way you use the Internet and it's available now from your Demon RSL Broadband Reseller.

With a single connection through your standard phone line, unlimited usage and a fixed monthly fee, you can enjoy all the benefits of high speed Internet access that's always on*, offering all the convenience of fast e-mail downloads and electronic fax on your desktop while still keeping your phone line free.

Demon RSL Broadband Resellers your single source for broadband

Your Demon RSL Broadband Reseller can provide you with advice, products, services and non-technical support – all from a single source. To help your decision-making, you can get information from your Demon RSL Broadband Reseller on the different broadband products available to you. Demon RSL Broadband Resellers can also offer a selection of high-quality routers to support your chosen broadband connection. You will also receive full technical support from the award winning Demon Broadband Technical Helpdesk for your broadband service and for any router supplied with any of the Demon Broadband services. As you are a customer of your

Demon RSL Broadband Reseller, they will provide you with full customer service support and bill you for your service directly.

The Demon RSL Broadband portfolio

The Demon RSL Broadband 2+ portfolio includes:

- Demon RSL Business 2+ products for small and medium organisations.
- Demon RSL HomeOffice 2+ for home working or small offices.

Demon RSL Business 2+

Demon RSL Business 2+ offers you a choice of three services, with increasingly higher download speeds – from 8Mbps to 16Mbps, all of which come with upload speeds of 1Mbps. Each of these services offers important benefits for business:

- Up to 16Mbps download bandwidth this provides the crucial bandwidth needed to support rapid Internet access, fast transfer of large files and data-intensive applications
- Demon Business Broadband customer traffic will be prioritised across the network.
- Includes Free registration or transfer of your own domain

- Utilising ADSL2+ technology where available, the high-speed Demon Broadband connection means you can make more effective use of the Internet, helping to enhance productivity, communications and efficiency.
- With Demon RSL Broadband 2+, you can perform tasks such as downloading files, e-mail or videoconferencing up to 32 times faster than standard broadband connection.**
- Demon RSL Broadband 2+ from THUS is a business-grade service you can rely on.
- THUS's internal processes and procedures have been certified to the international quality standard, ISO 9001:2000.
- The Demon Broadband 2+ service draws on THUS's track record as one of the UK's most experienced Internet Service Providers for business.

name for e-mail and website.

- Always-on* service, which reduces access delays.
- Support for multiple users, helping to improve productivity and efficiency.
- 24/7 telephone support provides the level of response businesses need – efficient service and direct contact with highly trained agents seven days a week.
- Unlimited e-mail addresses – flexible and convenient for all your business needs (only with POP3).
- Dfax, an electronic fax service, as standard – the multi-functional service allows simultaneous fax, e-mail and Internet and provides your organisation with complete communications coverage on a single line, simplifying connections and reducing costs.
- Fixed monthly cost with no hidden charges for simpler budgeting.
- No maximum download limit per month, so unrestricted Internet access.
- Demon Dial Companion increases your

flexibility by allowing Internet access from different locations.

- Upgrade capability gives you the flexibility to adapt to changing operational and business requirements.

Demon RSL Business 2+

Demon RSL Business 2+ is suitable for small businesses and heavy home office users needing a high-speed Internet connection. This flexible, convenient service offers you business-grade broadband, whenever you need it. Up to 10 users can download at up to 8Mbps and upload at up to 1Mbps.

Demon RSL Business 2+ Pro

For businesses who want to optimise the full potential of the Internet, Demon RSL Business 2+ Pro offers a fast 16Mbps service, ideal for a networked office, with simultaneous access for up to 20 users. Download speeds of up to 16Mbps and upload at up to 1Mbps.

Choose the features you need

The table below shows, at a glance, the features available with each of the Demon RSL Business 2+ products.

- Traffic priority is the level of priority over the network during peak periods.
- Number of users is the number of end users on your own internal network who can use your Demon RSL Broadband connection simultaneously. The more regular Internet/e-mail end users in your organisation, the bigger the capacity you need.
- NAT or non-NAT – NAT stands for Network Address Translation. If you have only one PC connected directly to the Internet, you should choose a NAT-based product. If you have web servers and firewalls that need to be seen by the outside world, choose a non-NAT product.

Demon RSL Business 2000/8000

For end users that are unable to receive the Demon 2+ services, our Demon RSL Business 2000 and 8000 services are available. Offering the same features as the 2+ portfolio, these services come with download speeds of 2Mbps and 8Mbps, and with upload speeds of 832Kbps.

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www.demon.net

The logo for Demon, featuring the word "Demon" in a bold, black, serif font. A red ring is positioned above the letter "o", resembling a halo or a stylized eye.

| | Demon RSL Business 2+ | Demon RSL Business 2+ Pro |
|--|--------------------------------------|---------------------------------------|
| Traffic priority | High | High |
| Speed | 8Mbps downstream** 1Mbps upstream | 16Mbps downstream** 1Mbps upstream |
| Number of users | 1-10 | 15-20 |
| Fixed IP | Multiple | Multiple |
| NAT/Non-NAT | Choice | Choice |
| POP3 e-mail | NAT only | NAT only |
| Number of POP3 e-mail addresses | Unlimited | Unlimited |
| SMTP mail forwarding | Non-NAT only | Non-NAT only |
| Web hosting | 60MB commercial | 60MB commercial |
| Spam filtering*** | Yes | Yes |
| Limited newsgroups | Yes | Yes |
| Dfax | Yes | Yes |
| Dial Companion | Yes | Yes |
| Upgrade/downgrade facility | Yes | Yes |
| ISDN conversions | Yes | Yes |
| Domain Name | Free | Free |
| Equipment options | Range of router options | Range of router options |

[†] To other Demon RSL Business products only. Downgrades only accepted after the minimum contract term has expired.

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Demon RSL HomeOffice 2+

Demon RSL HomeOffice 2+ is an ideal solution for small offices with limited users, or people working from home who need higher speed Internet access than that provided by dial up or a standard broadband service. This flexible, convenient product gives you a dependable broadband experience, whenever you need it. Up to 5 users can download at speeds up to 16Mbps and upload at up to 1Mbps – ideal for users who want to optimise the full potential of the Internet.

- Always-on[†] connection means there's no waiting to connect.
- Instant access to e-mail.
- Information arrives up to 32 times faster than standard broadband connection** – ideal for surfing and downloading large files and attachments.
- Fixed fee – you can stay online for as long as you like without worrying about the cost.

- No usage caps; Fair Usage Policy applies.
- Unlimited e-mail addresses – flexible and convenient for the entire workforce.
- Network your home or your office with up to 5 users able to access the Internet at the same time.
- Leaves the phone line free to make and receive calls.
- 20MB Homepage web space to create your own web presence.
- Dfax – an electronic fax service allowing you to send and receive faxes on your desk-top without special equipment.
- Demon Spam Filtering that helps to reduce unsolicited e-mail.
- Demon Dial Companion service that gives you access to your e-mail account even when you're on the move.
- 24/7 telephone support provides a fast response and direct contact with highly trained agents seven days a week.

Demon RSL HomeOffice 2+ at a glance

| Demon RSL HomeOffice 2+ | |
|-----------------------------------|---|
| Traffic priority | Normal |
| Speed | 16Mbps downstream ^{††} 1Mbps upstream |
| Number of users | 1-5 |
| Fixed IP | Single |
| POP3 e-mail | Yes |
| Number of POP3 e-mail addresses | Unlimited |
| Web hosting | 20MB homepage |
| Spam filtering ^{***} | Yes |
| Limited newsgroups ^{***} | Yes |
| Dfax | Yes |
| Dial Companion | Yes |
| ISDN conversions | Yes |
| Equipment options | Router |
| Download Restrictions | Router |

^{*}Subject to downtime and outages. ^{**}Standard broadband connection refers to a 512Kbps connection.

^{***} Maybe withdrawn at any time

[†]24 hour connectivity is subject to service downtime, outages, maintenance and Terms and Conditions. Please note that Demon HomeOffice services are subject to Fair Use Policy, which can be viewed at <http://www.demon.net/helpdesk/producthelp/aup/thusfup/>.

^{††}Refers to maximum downstream line speeds only. The actual speed you experience will be subject to certain conditions and depends on a number of factors, including your distance from the telephone exchange and the quality of the wiring in between.

Demon RSL HomeOffice 8000

End users that are unable to receive the Demon 2+ services, our Demon RSL HomeOffice 8000 service is available. Offering the same features as the 2+ service, HomeOffice 8000 has download speeds of 8Mbps and with upload speeds of 448Kbps

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